

MDHearingAid® >>> AIR

THE DOCTOR'S CHOICE FOR AFFORDABLE HEARING AIDS®



User Manual

Congratulations!

As the owner of the **MDHearingAid[®] AIR** Hearing Aid, you may once again enjoy the sounds of your environment and conversations with your family and friends. In order to get the most out of your **MDHearingAid AIR**, please read this User Manual in its entirety. Your satisfaction with hearing aids depends on both the type and degree of your hearing loss as well as your expectations. No hearing aid can restore normal hearing, and not everyone will benefit equally.

Free One-on-One Phone Consultations are available to help you get the best results from your MDHearingAid. Our Hearing Instrument Specialists are ready to provide assistance with any assembly or product performance questions.

312-219-8422

Mon.-Fri. 8:30 am - 4:30 pm (CST)

support@mdhearingaid.com

24 hours a day, 7 days a week

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The MDHearingAid® Story

The MDHearingAid *AIR* was developed by a board-certified Ear, Nose, and Throat physician in Chicago, IL, Dr. Cherukuri. He encountered patients in his daily practice who would benefit from hearing aids, but many simply couldn't afford the thousands of dollars needed to pay for them. As a physician, he knew the effects of untreated hearing loss: depression, social isolation, anxiety, and other symptoms consistent with Alzheimer's disease.

Dr. Cherukuri set out to find a reasonable solution that could help with the most common types of hearing loss at a reasonable price. He was looking for a "one-size-fits-most" hearing aid, similar to reading glasses, that can easily be purchased at the drug store.

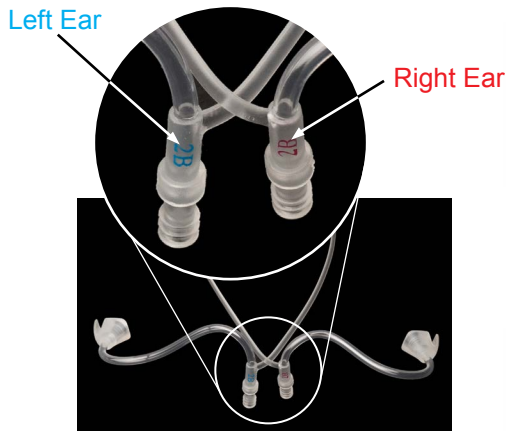
He evaluated numerous hearing aids and sound amplifiers, including those seen on television. He found almost all of these devices only amplified low frequencies (below 1000 Hz); however, the majority of hearing loss is in the higher frequencies (1000-4000 Hz), those most related to the human voice.

Dr. Cherukuri worked with world-class Doctors of Audiology and Audiologists to create the **MDHearingAid AIR**. Built to exacting specifications, the **MDHearingAid AIR** includes advanced technologies found on hearing aids costing thousands of dollars more such as:

- Advanced feedback cancellation to reduce and eliminate "whistling"
- Advanced compression technology to magnify soft sounds and dampen loud sounds
- Advanced noise reduction that reduces noises embedded in speech and maximizes sound quality
- Digital amplification to accurately reproduce speech and sounds to enhance listening comfort
- A Telecoil setting for easy use with compatible telephones or looped environments found in many churches, theatres and public buildings

The **MDHearingAid AIR** has been rigorously tested by leaders in the hearing loss field (ENT Physicians and Audiologists) who have unanimously agreed that the sound quality and output is incredibly accurate.

MDHearingAid *AIR* Package Contents



AIR Tubing for Both Ears

For **Right** ear, use Thin Tubing labeled in **Red**.

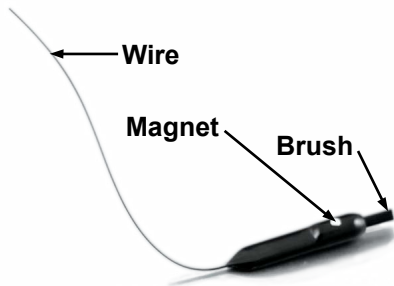
For **Left** ear use Thin Tubing labeled in **Blue**.



Open-Fit Ear Domes (vented) allow natural sound to enter the ear. Best for those with high frequency loss and do not require high volume. (*Use with Thin Tubing ONLY.*)



Closed Ear Domes are best for individuals who have low to high frequency loss or require higher volumes. (*Use with Thin Tubing ONLY.*)



Cleaning Tool

Use Brush for removing wax around Ear Dome. Use the Magnet for replacement of battery. Use Wire to clean Tubing (after removing from Hearing Aid Body).

Package of Size 13 Batteries

(orange tab)



Please note: Wait one (1) minute AFTER removing orange tab for battery to become fully operational.

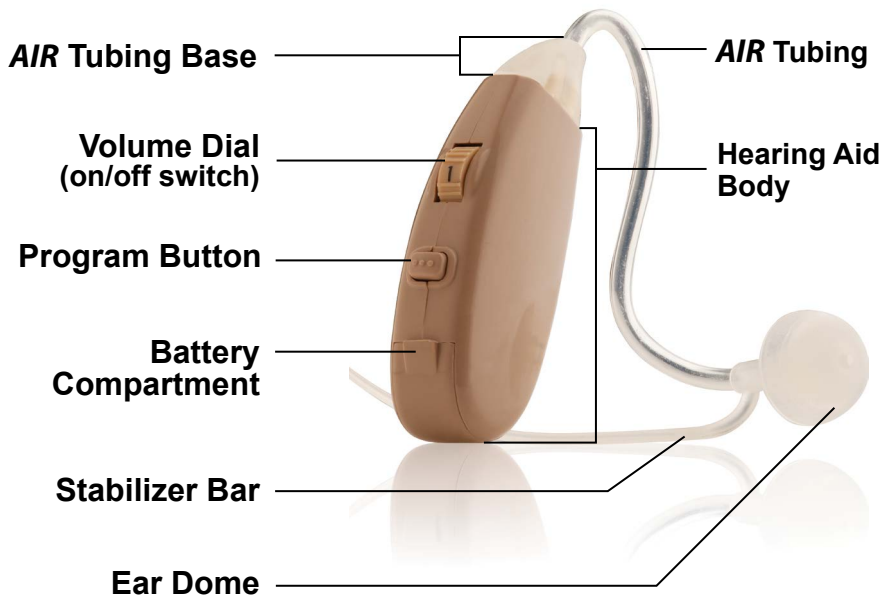
Traditional Tubing System



Traditional Tubing System (Optional)

This is ONLY for people needing maximum volume or a customized tubing length. See separate package located under tray. (*Use Traditional Tubing Ear Domes with Size 13 Tubing ONLY.*)

MDHearingAid *AIR* Diagram



Quick Start Guide

Six Easy Steps for Fitting and Assembling Your MDHearingAid *AIR*

Steps

Step 1: Insert Battery

Step 2: Attach *AIR* Tubing to Hearing Aid Body

Step 3: Attach Ear Dome to *AIR* Tubing

**Step 4: Place Hearing Aid Behind Ear
and Test Ear Dome for Fit**

Step 5: Adjust Stabilizer Bar

Step 6: Turn the MDHearingAid *AIR* On



Step 1

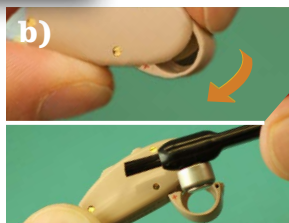
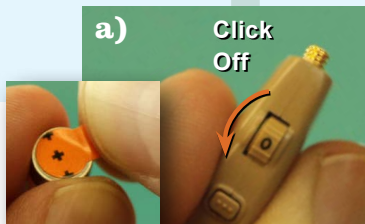
Fitting and Assembly

Step 1: Insert Battery

a) Remove orange adhesive tab and let stand for one (1) minute to activate the battery. Next, verify the Hearing Aid is turned off by turning the Volume Dial downward past 0 until you feel a click.

b) Push the Nail Grip downward to open the Battery Compartment. With the red “+” side of Battery Compartment facing up, use the Cleaning Tool Magnet (or your fingers) to insert the Battery.

c) Push the Battery Compartment upward to close.



Please note: If the Battery Compartment does not close easily, the battery is inserted upside down.

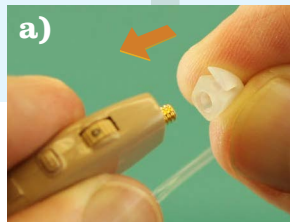
Step 2

Step 2: Attach *AIR* Tubing to Hearing Aid Body

Select the Right or Left Tubing

Use Right *AIR* Tubing (Red label) for fitting Right ear. Use Left *AIR* Tubing (Blue label) for fitting Left ear.

- a) Hold the top of the *AIR* Tubing Base (the triangular end), and place it on the Hearing Aid Body's threaded end.
- b) Twist the Hearing Aid Body clockwise, while gently pushing *AIR* Tubing Base onto threaded end of Hearing Aid Body.
- c) Make sure the *AIR* Tubing Base is flush with the wide sides of the Hearing Aid Body when you are finished.



Please note: The Hearing Aid Body can be utilized for either the left or right ear. Its only the tubing that is specific.

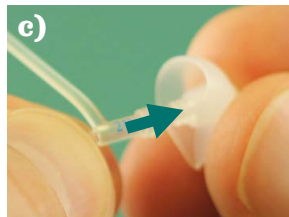
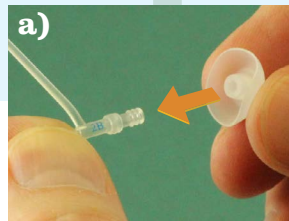
Step 3

Step 3: Attach Ear Dome to AIR Tubing

a) Hold the **AIR** Tubing at the junction of the Stabilizer Bar with one hand and hold the 'mushroom' top of the Ear Dome with the other hand.

b) Push the Ear Dome over the ridges on the end of the **AIR** Tubing.

c) Pull in the reverse direction to make sure the Ear Dome is attached securely.

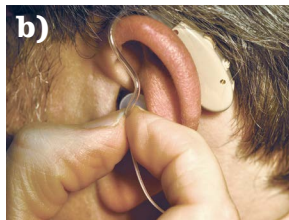
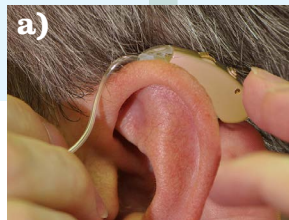


10 Don't attach Ear Dome upside down.

Step 4

Step 4: Place Hearing Aid Behind Your Ear

- a) Place Hearing Aid Body behind the ear. The curve of the Tubing should rest on top of the ear comfortably (in front of eye wear).
- b) Hold the Tubing at Stabilizer Bar junction.
- c) Insert Ear Dome with gentle pressure into the ear canal. The 'mushroom' top of the Ear Dome should fit in the ear canal snug not tight.



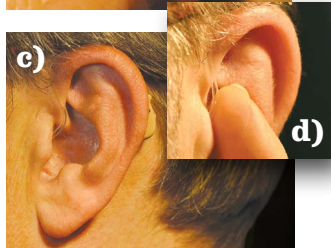
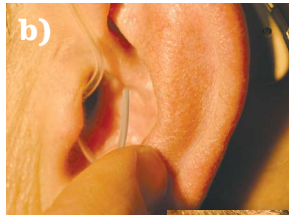
Test Ear Dome for fit: nod your head up and down and side to side while simulating chewing; if the Ear Dome slips out easily, it is too small.

Repeat with different sized Ear Domes to find the best fit for you.

Step 5

Step 5: Adjust Stabilizer Bar

- a)** The Stabilizer Bar feature helps keep the Tubing and Ear Dome properly positioned in the ear.
- b)** Tuck Stabilizer Bar in the outer bowl of the ear. It may be trimmed to suit the size of your ear.
- c)** When the Ear Dome has been inserted properly the Tubing should be flush against the ear.
- d)** Give a gentle push on the Tubing to make the Ear Dome snug. (The Tubing is reinforced in this area for this purpose.)



Step 6

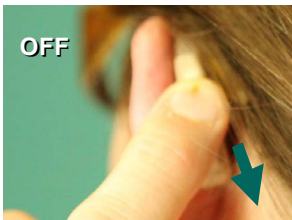
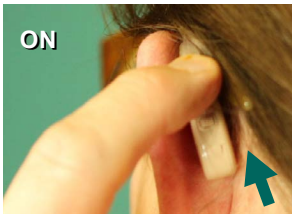
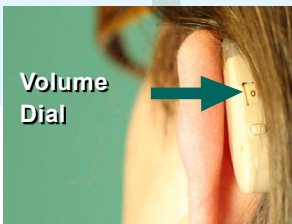
Step 6: Turn the MDHearingAid AIR On

The MDHearingAid AIR uses a Volume Dial with a built in on/off switch (like a radio).

- To turn the Hearing Aid **ON**, turn the Volume Dial upward, past the click.
- To turn the Hearing Aid **OFF**, turn the Volume Dial downward past 0 until you feel a click.

IMPORTANT: When the Hearing Aid is turned ON, it will take a few seconds to begin amplifying sound. Please raise the volume SLOWLY to avoid a sudden blast of sound.

WARNING: Whistling may be heard if the Hearing Aid is turned ON but not positioned securely in your ear. This is normal. Once the Ear Dome is properly inserted in your ear, the whistling will stop.

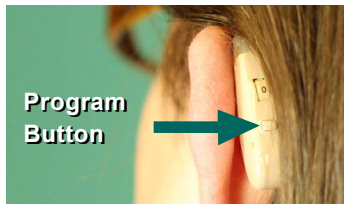


Selecting a Sound Processing Program

The MDHearingAid *AIR* has four Sound Processing Programs to address the most common hearing loss environments. Try the different programs in each environment to find which Program works best for you.

- Once turned ON, the MDHearingAid *AIR* starts on Program 1.
This is the default setting; every time the Hearing Aid is turned OFF and then ON again, it will re-set to Program 1.
- To access the other Programs, press the Program Button and you will hear a number of audible beeps corresponding to the Program number:
 - 1 Beep = Program 1
 - 2 Beeps = Program 2
 - 3 Beeps = Program 3
 - 4 Beeps = Telephone/Telecoil

Please note: The beeps may be faint depending on the volume setting and background noise.



Program	Best For	Description	Indicator
1. Normal Quiet Mode	Home, watching TV, time with family.	Increases sound in ALL frequencies.	1 Beep
2. Low Social Mode	Social settings: group meetings, church, time with friends.	Low frequencies (most background noises) up to 1000 Hz are not significantly amplified.	2 Beeps
3. High Noisy Mode	Intense noise situations: parties, restaurants, traffic or large crowds. Ideal for people with high frequency hearing loss.	Low frequencies up to 1500 Hz are not significantly amplified.	3 Beeps
4. Telephone/ Telecoil	Use with compatible telephones and looped environments (page 16).	Telecoil enabled. The Hearing Aid microphone is off.	4 Beeps

Using the Telephone / Telecoil Program

The **MDHearingAid AIR** is equipped with a Telecoil Program. Telecoils, also known as Audio Induction Loops, enable the direct magnetic coupling of your Hearing Aid to compatible telephones and other audio sources.

Telecoils provide clear sound that is free of background noise and feedback. Telecoils enable you to comfortably use the telephone without removing your Hearing Aid.

To activate the Telephone/Telecoil mode (Program 4)

Push the Program Button until you hear four tones. In Telecoil mode, the Hearing Aid microphone is disabled; only the sounds picked up from the Telecoil are amplified through the Hearing Aid.

General Telephone Use

When using the Telecoil, be sure to center the telephone receiver over the Hearing Aid, NOT your ear canal. Move the receiver along the Hearing Aid to locate the clearest, strongest signal. You may have to increase the volume of the Hearing Aid slightly. To return to normal listening, push the Program Button until the desired program is reached.

Telephone Compatibility

Most, but not all, landline phones are Telecoil compatible. Wireless and cellular phones rated T3 or T4 are Telecoil compatible (T4 is preferred). Check your telephone's instruction manual to find out its rating. Phones rated M3 or M4 are not Telecoil compatible but are hearing aid compatible. M3 and M4 phones will work with Programs 1-3. The speaker function on your phone also works well with your **MDHearingAid** Hearing Aids.

Compatible Loop Systems

The Telecoil Program can also help you listen in public places equipped with Telecoil compatible assisted listening systems. When the sign to the right is present, it signifies a Telecoil system is available.

If your Hearing Aids do not operate when the Telecoil is ON, the loop system may not be operating or you may be in a "dead" spot. Try positioning yourself in a different part of the looped area, or return your Hearing Aids to your preferred Program 1-3 and sit as close to the speaker as possible.



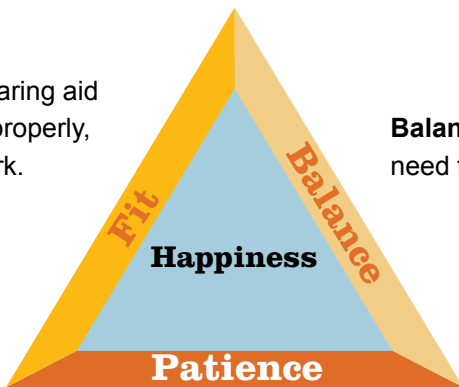
Getting the Most from Your Hearing Aids

Your satisfaction with hearing aids depends on the type and degree of your hearing loss and your expectations. No hearing aids, including those costing thousands of dollars, will restore the normal hearing of youth.

However, you can maximize your return on your investment by understanding the **3 Keys to Hearing Aid Happiness**:

Fit: If the hearing aid does not fit properly, it will not work.

Balance: Both ears need to hear.



Patience: Using hearing aids takes practice and patience.

Key #1 — Patience

New hearing aids can be a big adjustment. Your brain has to re-learn how to hear and listen. After many years of not hearing well, it takes time and practice to redevelop these skills. **Medical studies show that your brain requires approximately 21 days to adjust to your new Hearing Aids.** During this time:

- You may initially notice lots of background sounds. These sounds have always been a part of your environment. In time your brain will recall how to process these sounds by prioritizing foreground over background sounds.
- You may find that a quiet environment is more comfortable in the beginning of the adjustment period.
- Your voice may sound too loud. This effect is very common for new hearing aid users, but most people get used to it over time.
- Your voice may also sound 'plugged up' or like you're talking in a barrel. This occlusion effect is normal. The sensation usually goes away in the first few weeks.
- In noisy environments, you may find it easier to understand speech by facing the speaker. Reading lips and observing facial expressions and body language reinforce the sound communication.

Key #2 — Balance

We are born with two ears for balance. It is best to maintain balance while treating hearing loss. If you have hearing loss in both ears, medical studies have shown that **You will get far greater satisfaction and the BEST results by wearing two Hearing Aids**, for the following reasons:

- You will have a significantly better understanding of speech and conversation, since the brain is receiving sound from both ears.
- You will find there will be less overall background noise amplification.
- You will have better hearing and understanding in noisy situations.
- You will have better localization of the direction of sounds.
- Your listening will be more pleasing, effortless, and less frustrating.

If you have hearing loss in both ears and only ordered one Hearing Aid, we strongly encourage you to use the enclosed Offer Code for a discount on a second MDHearingAid AIR. As always, you will receive a 45-Day risk-free trial with our money-back guarantee.

Key #3 — Fit

Hearing aids, no matter how expensive, will not work unless they are fitted correctly. **Without a proper fit, it is impossible to reap the full benefit of your investment.**

- Your Hearing Aids comes with six different silicone Ear Domes. Choose the appropriate size Ear Dome so that the fit inside the ear canal is snug. If the fit is loose, feedback will occur, and you may hear a whistling noise when the Hearing Aids are ON.
- You may find that you require a different Ear Dome size or type once your ear has adjusted to wearing Hearing Aids regularly.
- If you require a higher volume, consider replacing the **AIR** Tubing with the Traditional Tubing System. The Traditional Tubing has a larger diameter for maximum volume potential. (See **Package Contents** on page 5.)

Using Hearing Aids takes practice and patience. Some people adjust very quickly and most adapt within a few weeks. Please do not give up prematurely. A whole new world of sound awaits you.

Battery Information

Low Battery Warnings:

When the battery voltage nears the end of its life, the **MDHearingAid AIR** will provide Low Battery Warning signals.

The **Initial Warning** will be three sets of double beeps. It is recommended that the battery be replaced as soon as possible.

When the battery is too weak for further operation, the **Final Warning** will be six sets of double beeps (resembling a motor boat sound). The hearing aid will then shut down all audio output until a fresh battery is installed. Follow the Battery Replacement Procedure on the next page.

***Please note:** Due to variations among battery manufacturers certain batteries, when new, will give a false **Low Battery Warning**. For best results, use **Battery Replacement Procedure** on the next page.*

Battery Replacement Procedure:

Battery Type: The MDHearingAid *AIR* uses size 13 zinc-air batteries (orange tab).

1. Turn the Hearing Aid OFF: rotate the Volume Dial downward past 0 until you feel a click.
2. Remove old battery: open Battery Compartment with screws facing up. Turn Hearing Aid over or use magnet on cleaning tool to remove battery.
3. Remove orange tab from new battery.
4. **Wait AT LEAST one (1) full minute** for complete battery activation.
5. Insert battery and close Battery Compartment.
6. **Wait 45 seconds** BEFORE turning hearing aid ON to allow the Low Battery Warning to be re-set.



Battery Tips:

- Extend battery life by turning the Hearing Aid OFF when not in use and by leaving the Battery Compartment open every night.
- New zinc-air batteries require "time to breathe." After removing orange tab, give new battery one (1) minute to fully power up BEFORE inserting into Battery Compartment.
- Use Magnet on Cleaning Tool to assist with the placement and removal of the battery.
- Do not use batteries that are expired, unsealed, or showing signs of corrosion.
- Do not leave exhausted batteries in the Hearing Aid. They may leak and damage the Hearing Aid.

Caution! Be sure to keep batteries out of reach from children and pets. If a battery is accidentally swallowed, seek medical attention immediately, or **call The National Battery Hotline collect at 202-625-3333.**

Care and Cleaning

Follow these tips to keep your MDHearingAid *AIR* performing optimally:

- Wipe your Hearing Aid daily with a tissue or soft cloth. Water, alcohol, or other liquid agents will damage it.
- Keep your ears clean to maximize the benefit of your MDHearingAid *AIR*. Earwax can clog up *AIR* Tubing. For best results, it may be beneficial to clean your ears with an over-the-counter ear wash kit or visit your physician.
- Use the wire on the Cleaning Tool to keep *AIR* Tubing free from debris.
- Use the brush on the Cleaning Tool to gently clean away wax and other debris.
- Do not let the Hearing Aid get wet. Do not use hair spray or a hair dryer while wearing the Hearing Aid. Do not expose the Aid to excess moisture or heat.
- Avoid physical shock to the Hearing Aid, such as dropping it on the floor.
- Store your Hearing Aid in a cool dry place when not in use with the Battery Compartment open.
- If you are not going to use the Hearing Aid for a prolonged period of time, remove the battery to prevent corrosion.

Troubleshooting

1. Instrument makes a whistling sound.

- Whistling (feedback) occurs when amplified sound returns to the microphone and is re-amplified. Most hearing aids (even ones costing thousands of dollars) will whistle when not inserted properly in the ear canal.
- Lower the volume if it is set too high, and try using a non-vented Closed Ear Dome.
- Clean any wax from the *AIR* Tubing that may be interfering with the Hearing Aid.
- If feedback is still an issue try using the Traditional Tubing System.
- Confirm that the Hearing Aid is working properly by removing the aid and covering the end of the *AIR* Tubing or attached Ear Dome with your finger. The whistling should stop.
- Try reinserting the Ear Dome into ear so it fits better. If that doesn't work, try a different sized Ear Dome.

- Occasionally, whistling may occur when you have a blockage of wax in the ear canal from a cold or any condition that causes sound to be reflected from the ear canal. In these cases, the fit may be fine and the whistling will disappear when the condition is corrected.
- Check for cracks in the **AIR** Tubing or Base. Cracks may become another entrance for sound to enter and cause feedback.

For optimal performance, the Hearing Aid Ear Domes and AIR Tubing should be replaced every 3-6 months. Replacements can be ordered at: www.mdhearingaid.com/accessories.

2. The sound is distorted or intermittent.

- If the hearing aid were in a humid environment or subject to sweat, moisture may clog the aid and distort sounds. Consider using a hearing aid dehumidifier overnight.
- Lower the volume.
- Turn Hearing Aid OFF completely. Open then close Battery Compartment, wait 45 seconds, and turn Hearing Aid back ON.
- Replace battery with a fresh one following the Procedure on page 23.
- Check the battery contacts for corrosion.
- Rotate the Volume Dial (on/off switch) back and forth, in case dust or lint has collected in the controls.
- Check the Ear Domes and **AIR** Tubing for wax or for any signs of wear. Replace the Ear Domes and **AIR** Tubing if they appear stiff, bent, cracked, or frayed. Replacements can be ordered at: www.mdhearingaid.com/accessories.

3. Instrument has a weak or no sound.

- Make sure the Hearing Aid is ON.
The Volume Dial should be set above the number one (1).
- Reposition the *AIR* Tubing and Ear Dome in your ear canal.
- Turn Hearing Aid OFF completely. Open then close Battery Compartment, wait 45 seconds, and turn Hearing Aid back ON.
- Check the battery contacts for corrosion.
- Rotate the Volume Dial (on/off switch) back and forth, in case dust or lint has collected in the controls.
- Make sure battery is inserted correctly and Battery Compartment is completely closed.
- Make sure battery is fresh.
If there is any doubt, replace with new battery following the Procedure on page 23.

Replacement Parts and Protection Plan

Product Protection Plan

- Offers you 100% protection from ALL types of accidental damage, including damage not covered by our standard 90-Day Warranty (water or pet damage, corrosion, etc.)
- Coverage must be purchased within your initial warranty period.
- This service contract lasts for one (1) year from the date of purchase.



Tubing and Ear Dome Replacement

For OPTIMAL PERFORMANCE, Tubing and Ear Domes should be replaced every 3 to 6 months. Over time, Tubing and Ear Domes may become stiff and discolored. Regular replacement keeps your Hearing Aids sounding and feeling like new.

- Visit www.mdhearingaid.com/accessories to order *AIR* Tubing, Traditional Tubing and your Product Protection Plans.



AIR Tubing Kit



AIR Traditional Tubing Kit

Warranty and Repair

The MDHearingAid **AIR** is covered against defects in materials and workmanship for 90 days from the date you receive your order. If our examination determines that the unit failed to work due to parts, materials or workmanship, we will repair or replace it for free. *This warranty does not cover malfunctions due to unusual wear and tear or mistreatment of the Hearing Aid, such as physical shock, damage from moisture or sweat, excessive wax build-up, or tampering with the instrument, all of which void the warranty.*

If you require **Warranty or Repair Service**, please contact Customer Service for a Return Merchandise Authorization (RMA) number, repair costs, and instructions.

For fastest service e-mail:
support@mdhearingaid.com

Or, call Customer Service at:
312-219-8422. Office hours:
Monday to Friday,
8:30 am to 4:30 pm (CST).

Repair Facility address:
MDHearingAid, Inc.
Repairs Department
18447 W. 8 Mile Road
Detroit, MI 48219-1520

Please do not mail to this address without contacting Customer Service first.

Return Policy

At MDHearingAid your satisfaction is **guaranteed**. To get the most out of your MDHearingAid *AIR* Hearing Aids, please understand that no hearing aid will restore normal hearing. Your satisfaction with the MDHearingAid *AIR* depends to some degree on your expectations and commitment to re-training your brain how to hear and listen.

45-Day Trial Period

You have 45 days from the date of purchase to return your hearing aid. The reason for this long trial period is that it often takes several weeks to get used to the sound of new hearing aids.

21-Day Refund Policy

Medical studies show that your brain requires approximately 21 days to adjust to new hearing aids. MDHearingAid **requires a minimum trial of 21 days in order to receive a full refund.**

For fastest service, please e-mail **support@mdhearingaid.com**. Alternatively, you may call **312-219-8422**. Customer Support office hours are Monday to Friday, 8:30 am to 4:30 pm Central Standard Time.

Early Return Fees

If you have tried your hearing aid(s) for 21 days and are within 45 days of the purchase date, you will receive a **full refund** of your purchase price less shipping costs (or as directed by the site where you made the purchase).

Requests for a Return Merchandise Authorization (RMA) number **prior to trying** the hearing aid for 21 days will be granted but will incur a ten percent (10%) early return fee. **Returns made without a RMA number from Customer Service, will incur a twenty percent (20%) early return fee.**

We are unable to honor return requests after 45 days from the date of purchase.

Return Facility address:
MDHearingAid, Inc.
Returns Department
18447 W. 8 Mile Road
Detroit, MI 48219-1520

Days from Invoice	Amount Refunded	
	with RMA	w/out RMA
1-20	90%	80%
21-45	100%	80%
46+	No Refund	No Refund

Please do not mail to this address without contacting customer service first.

Warnings to Hearing Aid Dispensers

A hearing aid dispenser should advise a prospective hearing aid user to consult promptly with a licensed physician (preferably an ear specialist) before dispensing a hearing aid. If the hearing aid dispenser determines through inquiry, actual observation, or review of any other available information concerning the prospective user, that the prospective user has any of the following conditions, then consult a physician.

- Visible congenital or traumatic deformity of the ear.
- History of active drainage from the ear within the previous 90 days.
- History of sudden or rapidly progressive hearing loss within the previous 90 days.
- Acute or chronic dizziness.
- Pain or discomfort in the ear.
- Unilateral hearing loss of sudden or recent onset within the previous 90 days.
- Audiometric air-bone gap equal to or greater than 15 decibels at 500 hertz (Hz), 1000 Hz, and 2000 Hz.
- Visible evidence of significant cerumen accumulation or a foreign body in the ear canal.

Stop Using **MDHearingAid AIR** and Consult a Physician if:

- Hearing in one or both ears worsens.
- Your ear becomes occluded with excessive ear wax.
- Hearing does not improve while using the **MDHearingAid AIR**
- You develop an infection of your ear or ear canal.
- Skin irritation develops in or around your ear canal.

Special care should be exercised in selecting and fitting a hearing aid whose maximum sound pressure level exceeds 132 decibels because there may be risk of impairing the remaining hearing of the hearing aid user.

A hearing aid will not restore normal hearing and will not prevent or improve a hearing impairment resulting from organic conditions. In most cases infrequent use of a hearing aid does not permit a user to attain full benefit from it. The use of hearing aid(s) is only part of hearing rehabilitation and may need to be supplemented by auditory training and instruction in lip reading.

Important Notice for Prospective Users

Good health practice requires that a person with a hearing loss have a medical evaluation by a licensed physician (preferably a physician who specializes in diseases of the ear) before purchasing a hearing aid. Licensed physicians who specialize in diseases of the ear are often referred to as otolaryngologists, otologist or otorhinolaryngologists. The purpose of a medical evaluation is to assure that all medically treatable conditions that may affect hearing are identified and treated before the hearing aid is purchased.

Following the medical evaluation, the physician will give you a written statement that your hearing loss has been medically evaluated and you may be considered a candidate for a hearing aid. The physician will refer you to an audiologist or a hearing aid dispenser, as appropriate, for a hearing aid evaluation.

The audiologist or hearing aid dispenser will conduct a hearing aid evaluation to assess your ability to hear with and without a hearing aid. The hearing aid evaluation will enable the audiologist or dispenser to select and fit a hearing aid suited to your individual needs.

If you have reservations about your ability to adapt to amplification, you should inquire about the availability of a trial/rental or purchase/option program. Many hearing aid dispensers now offer programs that permit you to wear a hearing aid for a period of time for a fee after which you may decide if you want to purchase the hearing aid.

Federal law restricts the sale of hearing aids to those individuals who have obtained a medical evaluation from a licensed physician. Federal law permits a fully informed adult to sign a waiver statement declining the medical evaluation for religious or personal beliefs that preclude consultation with a physician. The exercise of such a waiver (without prior consultation by an ear specialist) is not in your best health interest, and its use is strongly discouraged.

Children with hearing loss

This product is not for use by anyone under 18 years of age. In addition to seeing a physician for a medical evaluation, a child with a hearing loss should be directed to an audiologist for evaluation and rehabilitation. Hearing loss may cause problems in language development, educational growth, and social growth of a child. An audiologist is qualified by training and experience to assist in the evaluation and rehabilitation of a child with a hearing loss.

Notice of Cancellation

YOU MAY CANCEL THIS TRANSACTION, WITHOUT ANY PENALTY OR OBLIGATION, WITHIN 45 DAYS FROM THE DATE OF PURCHASE. IF YOU CANCEL, ANY PROPERTY TRADED IN, ANY PAYMENTS MADE BY YOU UNDER THE CONTRACT OR SALE LESS ANY NONREFUNDABLE RESTOCKING FEE, AND ANY NEGOTIABLE INSTRUMENT EXECUTED BY YOU WILL BE RETURNED WITHIN 10 BUSINESS DAYS FOLLOWING RECEIPT BY THE SELLER OF YOUR CANCELLATION NOTICE AND ALL MERCHANDISE PERTAINING TO THIS TRANSACTION, AND ANY SECURITY INTEREST ARISING OUT OF THE TRANSACTION WILL BE CANCELLED. IF YOU CANCEL, YOU MUST RETURN TO THE SELLER, IN SUBSTANTIALLY AS GOOD CONDITION AS WHEN RECEIVED, ANY GOODS DELIVERED TO YOU UNDER THIS CONTRACT OR SALE. TO CANCEL THIS TRANSACTION, MAIL OR DELIVER A SIGNED AND DATED COPY OF THIS CANCELLATION NOTICE OR ANY OTHER WRITTEN NOTICE, OR SEND A TELEGRAM, TO MDHEARINGAID, 917 W. WASHINGTON BLVD, SUITE 202, CHICAGO, IL 60607 NO LATER THAN MIDNIGHT OF THE 45TH DAY AFTER THE INITIAL TRANSACTION. "I HEREBY CANCEL THIS TRANSACTION," SIGNED:

Technical Specifications

MAX OSPL90	126 dBSPL
HF Average OSPL90	119 dBSPL
HFA Full-on-gain.	40 dBSPL
THD@	800 Hz. 0.6%
.	1600 Hz 0.7%
EQUIV INPUT NOISE	26 dB
BATTERY CURRENT DRAIN.	0.90 mA

www.MDHearingAid.com

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